



Chris Bocock
Chief Executive

Responsible for: Providing leadership and management of a high standard to ensure the District Council's vision, objectives and priorities are effectively and efficiently delivered and that the people of the District, receive high quality, value for money services. Council's Head of Paid Service.

Senior Management Roles (from August 2010)



Lee Robson
Head of Community & Economic Development

Operational responsibilities - Community strategy and Local Strategic Partnership; Housing Services and Strategy; Community engagement and co-ordination of community leadership activities; Community safety policy; Social inclusion policies including older people, children and young people and anti-poverty; Economic development policy (including tourism); Leisure and culture strategy and enabling; Local Area Agreement co-ordination.

Priorities for 2010/2011 - Delivering action plans for our priorities "Children and young people" and "Economic prosperity"; delivering action plans for Malvern Hills Partnership priorities "Local Housing Need" and "Economic prosperity"; Interim responsibility for housing service and its review.



Gary Williams
Head of Planning & Housing

Operational responsibilities - Planning policy and Local Development Framework; Sustainability; Environmental policies; Transport policy; Development Control; South Worcestershire Building Control Partnership and Conservation.

Priorities for 2010/2011 - Developing our approach to strategic planning and development management in South Worcestershire and further developing the South Worcestershire Building Control Partnership.



Ivor Pumfrey
Head of Customer & Environmental Services

Operational responsibilities - Customer focus and excellence; Customer research and marketing; Development of service standards; Hub strategy; Service and Contact Centres; Regulatory Services Commissioning (Environmental Health, Housing, Licensing); Regulatory strategies (waste, street scene, air quality and contaminated land); Direct Operational Services (including car parks)

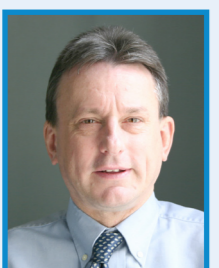
Priorities for 2010/2011 - Delivering action plan for our priority, 'Managing waste for a better environment'; refreshing Waste collection service and joint waste strategy.



Nigel Snape
Head of Legal & Governance

Operational responsibilities - Governance and standards; Monitoring Officer; Democratic Services; Member support and development; Property and asset management, Information and knowledge management; Elections/electoral registration; Legal Services.

Priorities for 2010/2011 - Member development.



John Williams
Head of Performance and Policy

Operational responsibilities - Leadership and development programme; Community engagement and co-ordination of community leadership; Business change; Value for money and efficiency programmes; Corporate programmes and project management; HR/Personnel strategy & services commissioning; Communications; Emergency Planning; Equality and Diversity; Climate Change; Facilities management (including Office Services); Shared Services; Document Services.

Priorities for 2010/2011 - Delivering a strategic direction for the future; Local Pay & Grading Review implementation; Rolling out Community Engagement plans; Developing a new Performance Management Framework; delivering People and Pay strategy and delivering council's responsibility for climate change.



Andy Baldwin
Head of Finance & Resources

Operational responsibilities - Financial strategy; S151 Officer; Accountancy and financial services; Payroll; Management of Shared Services; ICT commissioning; Internal Audit Commissioning; Revenues & Benefits commissioning.

Priorities for 2010/2011 - Delivering a balanced budget; review of Medium Term Financial Plan and review of Document Services.