

Malvern Hills District Council
Discretionary Housing Assistance Policy

Policy under The Regulatory Reform (Housing Assistance) (England and Wales) Order
2002.

1. Purpose of Housing Assistance

- 1.1 Housing Assistance may be offered, in accordance with this policy, to assist with the cost of the following works.
- (a) the improvement, repair or adaptation of a home including houseboats and mobile homes. Assistance will only be available for dwellings which are subject to Council Tax.
 - (b) the demolition of a dwelling and the cost of its replacement
 - (c) the purchase of an alternative dwelling where this would be a better alternative to repairing the existing dwelling
- 1.2 The assistance will normally be in the form of financial grants known as Home Repair Grant or Landlord Repair Grant. The Council may be prepared to work with strategic partners or lending institutions to assist in the enabling of the provision of loans or loan guarantees in special financial and/or personal social circumstances and/or the provision of materials. The Council is not in a position to provide loans or loan guarantees directly.
- 1.3 The priorities and budget constraints of the Council may require different purposes for, or areas in which assistance may be given.

2. Who can apply for a Home Repair Grant?

All applicants for grant must: -

- (a) live within the district of Malvern Hills District Council
- (b) live in the dwelling as his or her only or main residence
- (c) either be the owner or tenant or licensee of the dwelling either alone or jointly with others, and
- (d) have the power or duty to carry out the works or have the owners consent to do so in writing.

3. Landlord Repair Grant

Grant aid may be available for landlords for the repair of an existing rented property or for the creation of new units to let, subject to the following criteria

- (a) the amount of grant to be 50% of the approved cost up to a maximum of £5,000 per property

- (b) nomination rights be given to the Council for five years after the grant is paid. When the property has an existing tenant, nomination rights will be required if it becomes vacant within five years of payment
- (c) where possible and practical, energy efficiency measures must be carried out
- (d) adequate central heating must be installed, if absent
- (e) the rent charged to be not above the local reference rent as set by the Rent Officer which can be increased annually by the rate of inflation
- (f) priority will be given to works for means of escape from fire and other fire precautions

4. Applications

All applications must be on a form provided by the Council and must include the following: -

- (a) full details of the proposed works, including plans and specifications where appropriate
- (b) two quotations from suitable contractors for works above £2,000 and one quotation for works below this figure
- (c) details of any professional fees or other charges appropriate to the carrying out of the works
- (d) certificate of ownership completed and signed by the applicant, or confirmation from the owner that a tenant or licensee making an application is legally occupying the dwelling and giving the owners approval for the works to be carried out
- (e) an undertaking to repay the Home Repair Grant if the applicant ceases to be the owner, tenant or licensee in accordance with paragraph 11 below
- (f) proof of savings or capital or consent to contact the appropriate agency for proof of eligibility for benefit

An application will not be considered complete until all necessary information has been received by the Council.

5. Administration Fee

An administration fee will be charged by the Council for each approved application. The amount of fee will be 7% of the cost of works plus VAT. Grant for insulation or alarms will have a standard fee of £15 plus VAT. The fee will be paid to the Council as part of the Home Repair Grant. If the approved cost of works is such that the maximum grant available will not cover the full cost of the fee, the fee will be reduced or waived so that no additional cost will be incurred by the applicant. Fees will not be levied for applications that do not receive approval.

6. Restrictions on Grant Aid

- 6.1 No grant can be given for works completed prior to formal approval of an application.
- 6.2 All grant applications will be subject to the availability of the Council's capital budget allocation for the relevant year(s).

7. Notification of approval or refusal of an application

Formal notification of approval or refusal will be sent to an applicant within six months of the submission of a complete application (See paragraph 4 above).

- 7.1 an approval will specify the amount of grant and the name of the contractor whose quotation was used in assessing the amount. If the named contractor is not used to carry out the works, formal approval must be obtained from the Council prior to an alternative contractor commencing works and additional quotations may be required.
- 7.2 a refusal will specify the reasons why the application is refused and provide details of how to make an appeal against the decision.
- 7.3 where the cost of works either increases or decreases or additional works are required, the Council may increase or decrease the amount of grant accordingly and inform the applicant in writing. The maximum grant cannot be exceeded.
- 7.4 any additional works must be agreed by the Council, prior to them being carried out.

8. Where works are carried out by the applicant

If works are to be carried out by the applicant, or a close member of their family, material costs only can be grant aided. Quotations for the provision of all materials will be required before any approval can be given. Subsequent applications for additional grant for materials will not normally be allowed. An invoice, demand or receipt, for all materials used, will be required before any payment can be made.

A person is a close member of another's family if

- (a) he or she is the spouse of that person, or
- (b) he or she and that person live together as man and wife, or
- (c) he or she is that person's parent, grandparent, child, grandchild, brother, sister, uncle, aunt, nephew or niece

9. Responsibility for the works

The Council will not accept any responsibility, under any circumstances, for omissions by the contractor or defective workmanship. A Completion Certificate confirming that the works are complete and that the applicant is satisfied with the work carried out must be submitted before any grant is paid.

10. Payment of Grant

10.1 Payment can only be made: -

- (a) if works are completed within 6 months of the date of approval or other period allowed by the Council.
- (b) if the works are carried out to the satisfaction of the Council
- (c) on production of an acceptable invoice, demand or receipt for payment for the works and any fees or charges
- (d) for works carried out by the contractor whose quotation was used in the assessment of the amount of grant and who is named on the approval, unless specific permission has been given by the Council for the employment of an alternative contractor.

10.2 Payment will normally be made directly to the contractor, on completion of the works, subject to the receipt of a Completion Certificate (See paragraph 9 above)

11. Conditions for repayment of Home Repair Grant or Landlords Repair Grant

11.1 Repayment of any grant will be required in the following situations: -

- (a) if the applicant ceases to be the owner, tenant or licensee of the dwelling before works are complete he shall repay the full amount of any grant paid, on demand by the Council
- (b) If the assistance was over £500 and the applicant ceases to be the owner, tenant or licensee of the dwelling within five years of final payment of the grant, he shall repay the full amount of any grant paid, on demand by the Council

11.2 Repayment of grant may be waived in extenuating circumstances at the discretion of the Council as determined by the Head of Housing, Revenues and Technical Services.

poverty. Grant will not be available to persons eligible for the Government's Warm Front grants and will be to a maximum of £150 (depending on the measure) per dwelling per annum

- (b) repair, replacement or provision of central heating and/or hot water systems, Grant aid will not be available to persons eligible for the Government's Warm Front grants and will be subject to paragraph 12 above

13.3 Grants for alarms and key safes

Provision of telephone alarm units, key safes and any necessary ancillary equipment. Grants for the full cost will only be available to applicants on any benefit listed in paragraph 12.1 above and will be subject to the £5,000 maximum

13.4 Discretionary grants for disabled facilities adaptations

Grants for works to a dwelling to make it suitable for the accommodation, welfare or employment of the disabled occupant. These works would only be those not considered eligible under the mandatory grant provisions. Grant may also be available for works considered eligible for mandatory grant where the need for the disabled facility is urgent and would be delayed by going through the more detailed DFG application process. Grants will be subject to paragraph 12 above and to the £5,000 maximum

14. Prioritisation of Enquiries for Grant

14.1 On receipt of enquiries about grants, an explanatory letter, leaflet and enquiry form will be posted to the enquirer. The person will be required to complete the form and return it to the Housing Services, if they wish to pursue a formal application.

14.2 On receipt of the enquiry form, the eligibility of the enquirer will be assessed and, subject to eligibility, the proposal will receive consideration as prioritised by

- (a) the urgency of the work required e.g. danger to the health of the occupant
- (b) the ability of the enquirer to fund the work from their own resources where there is excess demand for grant over the Council's available resources
- (c) the date of receipt

14.3 Subject to the above, an inspection will be arranged as soon as possible to assess the works that can be grant aided. The Council will then send a letter with the details to the enquirer including the formal application form and relevant documentation.

14.4 When the complete application has been received, this will be considered and the formal determination made. Notification of the approval/refusal will be sent to the applicant as set out in paragraph 7

- 15.** The Housing Assistance Policy will be reviewed by the Council on an annual basis. The review will include the following matters
- (a) the Council's overall capital funding programme
 - (b) the maximum amount of grant that may be available
 - (c) the type of works for which grant may be available
 - (d) the eligibility criteria for the grant

H/GRS/JC
30/6/03