

The South Worcestershire Rural Communities Programme offers advice and referral to many partner organisations. This information sheet contains a brief description and contact details for many of these services.

Useful Contacts

Act on Energy - Free and impartial advice to householders on how to save money in the home, plan and manage local authority insulation schemes and provide energy advice home visits to vulnerable households. They also carry out thermal imaging and energy performance assessments. FREE PHONE **0800 988 2881** www.actonenergy.org.uk.

Care & Repair Worcestershire - A Home Improvement Agency which is a not for profit organisation managed by Fortis Living. Gives help and advice on how a home can be adapted to make life easier, including providing assistance on home improvements and repairs. **01684 579456** www.careandrepairworcestershire.co.uk.

Digital Connector – A service helping people to access online services and connect with people. The connector will signpost to existing local services and establish new ones. **01905 670109** www.fortisliving.com/get-online.

Freedom Leisure – Provides leisure, sports and recreation facilities in the district. **07780 332281** www.freedom-leisure.co.uk.

Hereford and Worcester Fire & Rescue Service - In an emergency always dial 999. Provides general information and advice about fire safety in the home. Community Safety Department **0800 032 1155** www.hwfire.org.uk.

Living Well Service - Supports individuals and families to make lifestyle changes that will improve their health and total wellbeing. Offers one to one support in target communities and wider signposting to community support groups. **01905 675850** www.independencetrust.co.uk.

Malvern & District Age UK - A charitable organisation that works to improve the quality of life of older people (50+) by offering a range of services. Services range from handyperson and befriending to Well Check, dementia support and footcare and many more. **01684 560666** www.ageukmalvern.org.uk.

Malvern Hills District Council - Provides a range of services to residents in Malvern Hills. Services include waste and recycling, community transport, planning and housing, tourism and economic development. **01684 862449** www.malvern hills.gov.uk.

Reconnections - A programme tackling loneliness amongst older people living in Worcestershire. Provides tailored, one to one support for lonely older people which will enable them to identify, talk about and overcome their feelings of loneliness. **0800 195 8040** www.reconnections service.org.uk.

South Worcestershire Citizens Advice (CAB) - Advice and information on a wide range of subjects including money advice (debt), welfare, benefits, employment, housing, family and personal, consumer, legal matters etc. Specialist casework in debt, benefits & housing. Worcestershire Advice line **03444 111303** www.citizensadvice sw.org.uk.

South Worcestershire Community Safety Partnership – A partnership of organisations working across the district providing support for victims of crime, including business and rural crime, advice and guidance and outreach for young people. **01684 862 290** www.malvern hills.gov.uk/community-safety.

Worcestershire Association of Carers - Acts as an independent source of information, advice and support for unpaid adult carers in Worcestershire. Offers a Carers Helpline, Carer Groups, Practical and Information Sessions amongst other services. 24/7 helpline **0300 0124272** www.carersworcs.org.uk.

Worcestershire TeleCare - A not for profit organisation providing telecare services, including monitoring, equipment supply, installation and maintenance, and strategic work with local care and support agencies. Offers a range of assistive living technologies to help keep people safe and well in the home. **0345 130 1469** www.worcstelecare.org.