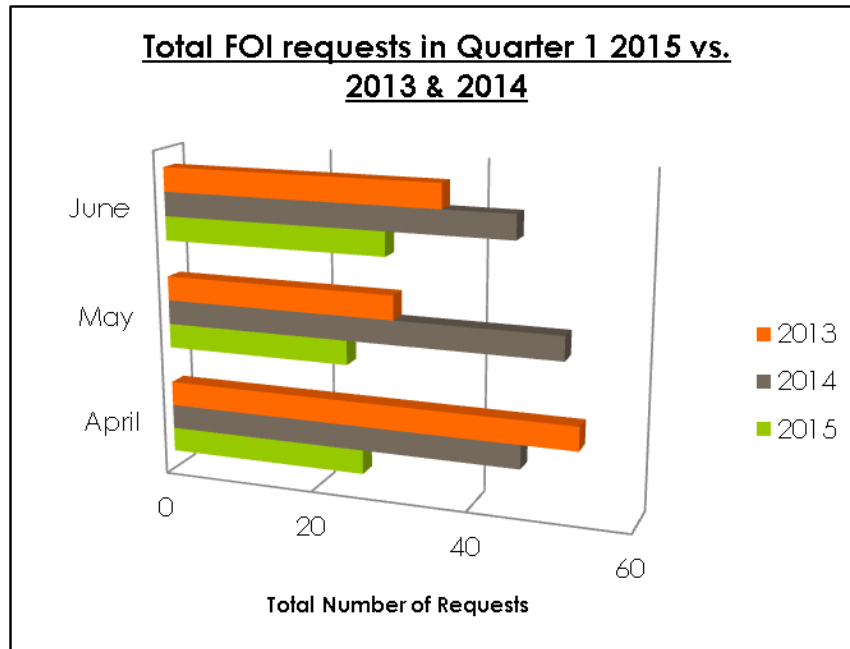


FOI

- In Quarter 1 2015/2016, the Council received 79 FOI requests. This was down 44% compared with the same quarter last year where 142 were received.



- 95% of requests received were responded to within the 20-day response deadline.
- Over half the requests (40) were for services provided by Partnership Organisations e.g. WCC, WRS. Nine for HR services, eight for Planning and seven for I.T services followed this.

From the requests received, the following service improvements will be made.

- Links on the website to email addresses for the top three requests made for services provided elsewhere. These are Business Rates, Public Burials and Roads and Highways.
- Requests to be reviewed monthly by Information Management Officer to see what information, if any, can be updated on the website to reduce requests.

Suzanne Gill. Information Management Officer